

# Gabriel's Horn

Newsletter of San Gabriel Valley ASQ

February 2009



## Message from the Chair

Dear ASQ San Gabriel Valley Members,

I am happy to share with you that our section has been awarded ASQ's Total Quality Management and Section's Silver Excellence Awards for the year 2008-09. These awards are to be presented in the ASQ's World Conference for Quality and Improvement at Minneapolis, MN (May 18-29, 2009). I want to use this opportunity to thank our member leaders and other section volunteers whose contribution and support had made our section getting these prestigious awards. I had written back to ASQ head quarters as to why our section was not awarded Gold Excellence award and/or what it will take for us to get it. We achieved and/or exceeded all the goals/targets from our Quality Management Plan. I will keep you updated on this.

Section elections were announced in our last month member meeting, I am inviting our section members to become member leaders and contribute to the quality profession by becoming section officers.

We had a very successful Design of Experiments (DOE) training on 1/24 and 1/31 conducted by none other than Larry Bartkus. I really enjoyed it. We will be having special events like this every quarter to help enhance the skills our section members at an affordable price and conducted by industry recognized expert.

On 1/29, we had a kick off meeting for the Quality Day 2009 which will be a joint event with our section leading it in partnership with Los Angeles and San Fernando Valley sections. We will be expanding this time in terms of speakers, tracks and number of attendees etc. I am really excited about this. Our immediate past Chair of our section - CG Mistry had volunteered to be the leader of the planning committee for this event.

We have also formed "ASQ San Gabriel Valley (702)" group at [www.linkedin.com](http://www.linkedin.com). This will be a platform for networking and professionally connect with our peers. Once you are LinkedIn, search the groups, by our group name and send a request to join, I will approve it. We already have members joining this group.

We had procured 150 books of various titles on quality improvement topics from ASQ head quarters which will be used as door prizes for our section monthly meetings. We already started doing this from the Jan'09 month's meeting. We also donated 13 books (one from each title) to our section's compilation of books at San Dimas library. This is in line with our section's contribution to our society at large.

As always, I am looking for your feedbacks on how well we are doing and where we can improve. Do not hesitate to reach me at [Kanthassamy@hotmail.com](mailto:Kanthassamy@hotmail.com) / 517-290-6663

Cheers,  
Kandy Senthilmara

## ASQ News

### 21st Annual Quality Management Conference

March 5 thru 9 in Irvine, California

Results through People, Processes and Performance, offers many learning opportunities for attendees to participate in a variety of forms - pre and post conference workshops, presentations, keynote address and interactive sessions. Quality Management Division has partnered with the Software Division to provide several current "Hot Topics" relevant to quality managers and software professionals.

To be held at the Hyatt Regency in Irvine

For details and registration go to <http://www.asq-qm.org>

## Section News

### Announcements of Coming Programs and Activities

## Minitab Workshop

The Section is working to hold an all day (Saturday) workshop on Minitab in May. Watch for more details.

## Quality Day

Building on the success of last year's Quality Day, your Section is working with the Los Angeles and San Fernando Valley sections to make this year's event even better. Quality Day is held in October of each year. Watch for more details.

## ?? Certification Refresher Courses ??

The section will set up Certification refresher courses if enough of the section members show an interest. All interested members should contact any of the board members telling them you are interested in a refresher course and which certification you are interested in.

## Recertification the Easy way !!!

By Lori Benson, CQA - Your recertification chair since 2001

I have come up with the fastest recertification process ever I call it "E- recert" see the end of this article for this new and expedient way to recertify.

Why should I recertify?

You made the effort to pass the certification exam in the first place - now maintain it. Maintaining your certification secures the investment you've already made in your career. Quality competition is a fact of life, and the need for a work force proficient in the principles and practices of quality is a central concern of many companies. Certification is a mark of excellence. It demonstrates that the certified individual has the knowledge to assure the quality of products and services. Certification is an investment in your career and in the future of your employer.

NOTE: Quality Inspector, Quality Improvement Associate, Quality Process Analyst, Quality Technician and Six Sigma Green Belt are lifetime certifications. They have no recertification requirements. However they DO count as CEU's toward recertification. So do other job related certifications.

You have a choice of Two Ways to Recertify

Recertification Journal

Obtain 18 recertification units (RUs) within your three-year certification period. You can accumulate credits from professional activities that increase your understanding of the Body of Knowledge or enhance your job.

The HARD way: Examination: Sit for the exam. (Required if your certification expired and is past the six-month grace period.)

Now that your ready for recertification

1. Review the Recertification Journal/Application.

You may document your activities in your Recertification Journal/Application (PDF, 332 KB). Recertification Application only (PDF, 50 KB).

Note specific instructions on how to fill out the journal/application.

What is a recertification journal, and when do I need to submit mine?

A recertification journal (PDF, 332 KB) is a form you can use to record activities that can count toward your recertification, such as courses you have taken, employment history, committee work you have performed, and publications you have authored or co-authored.

You may submit recertification journal packets up to six months before or after your certification expiration date. (The six months after your expiration date is a "grace period," so that you can collect your documentation and submit your journal packet along with payment.) Credits collected after your expiration date will apply toward your next recertification cycle.

2. Earn Recertification Units.

Recertification units can be earned for many different activities-professional development, employment, teaching, taking a course, attending meetings, etc.

Review a list of activities and the recertification units associated with each.

The recertification journal explains how many RUs you receive for each activity you claim.

Other key points:

1. Professional development means any type of conference, seminar, workshop, symposium or forum you attend. This should not be confused with the Student Courses section of the journal.
2. Student courses are those either sponsored by your company or by an accredited, outsourced training facility that teaches career-related techniques. Such courses include, but are not limited to, computer classes, at-work people skills, other association training classes and job function training. Also, classes offered by an accredited college qualify.
3. Home study and online courses may be used toward recertification, but not the homework portion. Assigned CEUs or contact hours must be included with the course certificate to be accepted.
4. Any "course instructor" credit claimed must be above and beyond your regular required job duties and responsibilities if you are claiming credit in addition to employment credit, and must be specified as such on your documentation.
5. The recertification program does not grant recertification units for auditing functions. This is part of your employment credit.
6. Exam refresher courses taken before your initial certification cannot be counted toward recertification. You may, however, count those courses toward another certification's recertification requirements, as long as the refresher course





Communicate/report to the SLC activities performed, status of performance against goals/metric set, etc. for Section financial responsibilities.

Maintain the Section finances; make and record deposits and retain custody of all funds belonging to the Section; authorize dispensing of Section funds for eligible expenses.

Develop the Section budget with the SLC; monitor the Section budget and maintain accurate records of all receipts, bills, and disbursements.

Maintain current financial records for any sub Sections and/or student branches sponsored by the Section.

Attend all SLC meetings and general membership meetings.

Provide SLC with monthly and quarterly treasury reports.

Submit quarterly financial reports to the Society.

U.S. SECTIONS ONLY. Submit the previous calendar year's information for the 1099 tax form to Headquarters Accounting Department by January.

Prepare Section annual report, coordinate audit of the report and submit to the Society by August 15. Note: due to the timing, the annual report submitted each year is for the previous treasurer's term. For this reason, it is essential to develop a succession plan and keep excellent records that can be passed on to the incoming treasurer. If possible, the previous treasurer may offer assistance to the current treasurer in the annual preparation of the financial report.

All officers are responsible for submitting and updating the Section officer and committee lists with Society headquarters via an online submission form.

Uphold Society Bylaws, Policies and Procedures, and the Section Operating Agreement.

#### Qualifications

Must be a Full, Senior or Fellow Member in good standing.

Preferably will have been a participant in Section committee activities.

Should have an understanding of budgeting and a basic understanding of accounting principles.

Knowledge of financial/spreadsheet software helpful.

Must be willing to provide an e-mail address to headquarters for communication.

#### Time Commitment

Approximately 4 to 6 hours per month (outside of Section and executive committee meetings)

### **New Members**

Section 702 would like to welcome our new members:

Mr. David Kleppang of Sonoco  
 Mr. George Caraza of Turbo Jet  
 Mr. Kenneth McNiff of K-1 Packaging Group  
 Mr. Roscoe Myers of ABC Sheet Metal  
 Mrs. Monica Piguee of Miller Cours Brewing Co.  
 Tingting Yu of Invitrogen

Please introduce yourself at the next meeting.

### **\*\*\* 2009 Meeting Calendar \*\*\***

February 18 meeting Joint meeting with Biomedical  
 Discussion Group  
 Program: **FDA Inspections and Inspection Management**  
 Presenter: Jim Kozick

tentative JPL Tour  
 Tour begins a 1:00 pm on a weekday. Note the tour will be limited to the first 40 people who sign up.  
 Section 702 is partnering with PMI and APICS

March 2 executive board meeting

March 18 meeting  
 Program; **TRIZ Creative Problem Solving to Accelerate Quality Improvement**  
 Presenter: Ellen Domb, Ph.D., editor of the TRIZ Journal

April 15 meeting  
**Election of Section Officers** and appointment of committee chairs  
 Program: **Organizational Change Management and Auditing**  
 Speaker: Eoin Battles - Quality Manager, James Hardie  
 Building Products

May 4 executive board meeting

May 16 (tentative) Workshop - Minitab





Thank you to everyone who contributed to this newsletter.

To all 702 MEMBERS, tells us what you liked and didn't like about this newsletter. The goal is to make a newsletter that has value to YOU.

Send your feedback or material for inclusion in the newsletter to:  
[chair@asq702.org](mailto:chair@asq702.org)

**Forward email**

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ASQ 702 | Section 702, San Gabriel Valley Section | PO Box 3144 | San Dimas | CA | 91773